

My name is Alta Deevers. I live in the Wedgefield Development, and I have lived here since 1979. I am here today to voice my concerns about the on going water and health issues we have in our area. Far to many lives have been lost to cancer, my husband being one of them with bladder cancer in June of 2012, and exactly two months later both my neighbors lost their mates to cancer also. In my area alone in FIVE houses, SEVEN people have succumbed to cancer. I brought this up at the PSC meeting in Dec., 2012, and after that meeting Mr. Joe Kuhns with Pluris Co. came to my home to discuss these issues with me.

The following correspondence took place after this meeting. I will read select passages to help save time, but I will leave copies with each one of you.

LETTER ONE:

Basically this first letter discusses a reverse osmosis unit they installed under my kitchen sink.

LETTER TWO:

After the installation, a template letter written by Mr. Kuhns was sent to me to sign and send to the PSC. I will read this letter addressed to Mr. McRoy at PSC in Tallahassee.

LETTER Three:

I responded right away and refused to sign the letter, stating that this would put a lot of words in my mouth that I cannot agree with. Also state that by my refusing to sign this, they could feel free to come back and remove the filter.

LETTER FOUR:

Although I am a bit disappointed that after our meeting you continue to have doubts about the water quality, I truly do understand. I will not remove the RO system unless you are unhappy with it. That was done personally by the principals of Pluris for you in an effort to aide in and deflect the amount of money spent on bottled water. IN NO WAY were we attempting to PRY a letter out of you in exchange for the RO unit.

LETTER FIVE:

Mr. Maurice Gallarda goes out of his way to reiterate who purchased the unit, he says that Mr. Kuhns did it, iMr. Kuhns says it was the principals of Pluris, but receipts I have show it was put on a Pluris Credit Card.

As you can tell from these letters this is the way this company operates to try and bribe you and appease you to keep quiet, but more importantly I am TRULY concerned for the health and well being of all our residents and myself. TO MANY LIVES HAVE BEEN LOST and many right now are struggling with cancer. PLEASE DON'T LET THIS BE ANOTHER FLINT,MI..

**Alta Deevers**

LETTER ONE

---

**From:** "Joe Kuhns" <jkuhns@plurisusa.com>  
**To:** <altadeevers@att.net>  
**Cc:** "Maurice Gallarda" <mgallarda@plurisusa.com>  
**Sent:** Tuesday, January 15, 2013 1:51 PM  
**Attach:** Deever.docx  
**Subject:** Pluris Letter  
Mrs. Deevers,

Thank you for allowing us to help you by installing the RO unit under your kitchen sink. The RO unit will enable you to stop purchasing bottled water as the water produced by the RO unit is a much better quality of water than bottled water. We will purchase additional filters for your use that will according to the owner's manual last for at least 2 years. Roger Holsapple will bring you the filters and the original receipts for your records in case there is any questions with the warranty in the future.

As we discussed while I was at your home today, I have attached a template letter for your consideration. If you are comfortable with the wording all you will need to do is print it out and sign. I will check back with you in a day or so and come by and pick the letter up when you have completed it.

Again, thank you for meeting with me and for your cooperation. Feel free to contact me anytime if you have any concerns.

**Joseph M. Kuhns**

Regional Manager



Pluris Holdings LLC

O 888.758.7471 x101 / 813.359.8326

M 813.526.0608 / F 813.626.1030

O 6608 Walton Way, Tampa, FL 33610

This e-mail is subject to the Pluris Holdings email disclaimer.  
[Click to read full disclaimer.](#)

# LETTER TWO

Mr. McRoy  
Florida Public Service  
2540 Shumard Oak Blvd.  
Tallahassee, Florida 32399

January 15, 2013

Dear Mr. McRoy,

My name is Alta Deevers and I live at 2215 Bagdad Avenue in Wedgefield. I spoke at the Pluris customer meeting and wanted to write a letter after having met with Mr. Joe Kuhns of Pluris. Mr. Kuhns came to my home to talk to me about my concerns. He showed me the water quality information that I did not know about and that our water is as good as Orange County and Orlando. He explained how the state of Florida requires testing to make sure the water is safe to drink. He also showed me that our water is not hard. After having the meeting with him I am convinced the water here is good.

I was also impressed that Mr. Kuhns would spend time explaining all of the information to me and he answered all my questions. I did not know Pluris but am happy with the customer service that they have shown to me with coming to my home.

I changed my opinion about Pluris from when I spoke and think most people if they met with Mr. Kuhns would also be happy with them and the service.

Thank you,



LETTER THREE

Pluris Holdings LLC

O 888.758.7471 x101 / 813.359.8326

M 813.526.0608 / F 813.626.1030

O 6608 Walton Way, Tampa, FL 33610

This email is subject to the Pluris Holdings email disclaimer.  
[Click to read full disclaimer.](#)

**From:** Alta Deevers [<mailto:altadeevers@att.net>]

**Sent:** Wednesday, January 16, 2013 10:43 PM

**To:** Joe Kuhns

**Subject:** Re: Pluris Letter

Joe--I feel the letter you sent has put a lot of words that would be coming out of my mouth to the Florida Public Commission, and I cannot agree with this letter. I do appreciate all the time and putting the filtering system in, but this does not in any way make me think that the water out here is any different than it has ever been. Therefore I respectfully decline to sign any letter to the commission. If you feel that you would like to come back and remove the filter by my not signing this letter, you are welcome to do so.  
Sincerely, Alta Deevers

----- Original Message -----

**From:** Joe Kuhns

**To:** [altadeevers@att.net](mailto:altadeevers@att.net)

**Cc:** Maurice Gallarda

**Sent:** Tuesday, January 15, 2013 1:51 PM

1/18/2013

LETTER FOUR

Mrs. Deevers,

Although I am a bit disappointed that after our meeting you continue to have doubts about the water quality, I truly do understand. As we talked during our meeting in your home, I cannot change what has happened in the past with other utility companies and the water quality at that time however, I can confidently say that Pluris has made considerable adjustments and improvements to the water treatment system since acquiring the utility that have enhanced and improved the water quality dramatically.

I will not remove the RO system that was installed in your home - unless you are unhappy with it and request me to remove it. That was done personally by the principal(s) of Pluris for you in an effort to aide in and deflect the amount of money spent on bottled water. In no way, as I explained to you, were we attempting to pry a letter out of you in exchange for the RO installation.

The request for the letter was simply for you to outline the facts concerning the water quality presently that we spoke about during our meeting in your home.

If I may be of any assistance in the future, please do not hesitate to contact me.

**Joseph M. Kuhns**

Regional Manager

**Alta Deevers***LETTER FIVE*

**From:** "Maurice Gallarda" <mgallarda@plurisusa.com>  
**To:** "Alta Deevers" <altadeevers@att.net>  
**Cc:** "Joe Kuhns" <jkuhns@plurisusa.com>  
**Sent:** Thursday, January 17, 2013 10:22 AM  
**Subject:** RE: Pluris

Good morning Mrs. Deevers,

I was copied on the email Mr. Kuhns sent to you in reply to yours. Thank you for taking time out of your day to meet with Mr. Kuhns to review the water quality in Wedgefield. I believe Mr. Kuhns reviewed the most recent Florida Department of Environmental Protection ("FDEP") mandated laboratory test results of not only Pluris but those also of Orange County Utilities, Orlando Utilities Commission and the town of Cocoa Florida. As with each of those utilities Pluris meets the drinking water quality requirements of the FDEP.

Mr. Kuhns mentioned that you believed that you needed bottled water for drinking and the tap water is safe for drinking and bathing. You did not agree and yet Mr. Kuhns wanted to help reduce your monthly costs of bottled water and offered to have an under sink R.O. unit installed to allow you to not purchase bottled water. The company did not pay for the R.O. unit. As Mr. Kuhns said it was a personal purchase. Pluris looks for employees such as Mr. Kuhns who take a personal interest in people such as yourself.

Thank you for being a customer of Pluris and the company will continue to provide safe drinking and bathing water to all customers in Wedgefield that meets the FDEP requirements.

Sincerely,  
Maurice Gallarda

**Maurice W. Gallarda, PE**  
Managing Member and Principal Engineer



Pluris Holdings LLC

T 214.220.3412 / F 214.965.9090

2100 McKinney Avenue, Suite 1550, Dallas, TX 75201

This e-mail is subject to the Pluris Holdings email disclaimer.  
[Click to read full disclaimer.](#)



A Note For You...

*Receipt I have  
from former  
owner the R.O.  
unit, charged on  
a Pluris credit  
card !!*

**From:** Joe Kuhns  
**Sent:** Thursday, January 17, 2013 8:35 AM  
**To:** Alta Deevers  
**Cc:** Maurice Gallarda  
**Subject:** RE: Pluris Letter

Public Service Commission  
2540 Shumard Oak Blvd.  
Tallahassee, Fl. 32399

*Nathan Hess is with the DEP.  
He said send letters to PSC.  
PSC says send to DEP !!*

To Whom It May Concern:

Last week I met with the people that represented the different bodies of government to discuss the water situation in Wedgefield, Orange Co., Orlando Fl., and owned by Pluris Holdings.

After speaking with Nathan Hess, I showed him letters that I have from Pluris, and he suggested that I send copies of these letters to you.

I have lived at Wedgefield (previously Rocket City, Cape Orlando) since 1979, have attended many meetings regarding the water problem we have here, and nothing ever changes except the annual increases in our water bills. It has been an ongoing fight to try and get anything done, and at the meeting in Dec. 2012, I brought up the health issues, as my husband had just passed away with bladder cancer, and two months later both of my neighbors also lost their husbands to cancer. In the five houses in my area, seven people have lost their lives to cancer, and I just don't think this is a coincidence. Many people have said to me that the DEP needs to check this area out to find out why we have such a high rate of cancer. I also spoke to the health doctor last week and he said that he would have a study done on this area, and I believe that should be done.

After the meeting of Dec. 2012, Mr. Joe Kuhns with Pluris came to my home to discuss the issues that I had brought up in the meeting, and wanted to put a RO filter system in my kitchen without any expense on my part, said he was taking this out of his own pocket, and after it was installed he wanted me to sign a copy of a template letter that he personally wrote, saying everything was just fine, and I refused to sign this letter, I considered it to be very much of a bribe to appease me and shut me up. He followed with another letter(enclosed) and also one from another Pluris manager, again they are trying to claim that Joe Kuhns paid for this, but the receipts I have that they gave me for the system show that it was put on a Pluris credit card.!!!

From all the meetings I have attended I find that testing of water was not even required until in the 1990's, and since I have lived here since 1979 it is hard telling what kind of water we have consumed into our bodies, another Flint Mich. ? I strongly feel that this area should be looked into for any possible issues for our health.

Thank you for taking your time to check out our concerns.

Sincerely,  
Alta Deevers  
2215 Bagdad Ave.  
Orlando, Fl. 32833

STATE OF FLORIDA

COMMISSIONERS:  
JULIE I. BROWN, CHAIRMAN  
LISA POLAK EDGAR  
ART GRAHAM  
RONALD A. BRISÉ  
JIMMY PATRONIS



OFFICE OF  
CONSUMER ASSISTANCE & OUTREACH  
CYNTHIA L. MUIR,  
DIRECTOR  
(850) 413-6482

## Public Service Commission

June 22, 2016

Mrs. Alta Deevers  
2215 Bagdad Avenue  
Orlando, Florida 32833

Dear Mrs. Deevers:

This letter is in response to your recent inquiry to the Florida Public Service Commission (FPSC) concerning Pluris Wedgefield, Inc. and water quality.

The Commission regulates the rates and services provided by Pluris Wedgefield, however water quality issues are regulated by the Florida Department of Environmental Protection. You may wish to contact this agency at the following:

**Department of Environmental Protection**  
**Attention: Sandra Brown**  
**3900 Commonwealth Boulevard M.S. 49z**  
**Tallahassee, Florida 32399**  
**850-245-8604 (phone)**  
**850-245-2128 (fax)**  
**<http://www.dep.state.fl.us>**

You may also wish to contact the Orange County Health Department at:

**Orange County Health Department**  
**Environmental Health Program**  
**1001 Executive Center Drive, Suite 200**  
**Orlando, FL 32803**  
**Telephone: 407-858-1497**  
**Fax: 407-228-1467**

Thank you for contacting the Florida Public Service Commission. I regret I cannot be of more assistance regarding this issue. If you have any questions about a matter which is under the jurisdiction of the FPSC, please contact us toll free at 1-800-342-3552, by fax toll free at 1-800-511-0809, or at the address below.

Sincerely,

A handwritten signature in black ink, appearing to read "Angela Calhoun".

Angela Calhoun  
Regulatory Consultant

June 27, 2016  
Dr. Kevin M. Sherin  
Florida Department of Health in Orange County  
6101 Lake Ellenor Drive  
Orlando, Fl. 32809

Dear Dr. Sherin:

Thank you for taking your time after a very long, hard and emotional day you had been through, and coming to speak to to Wedgefield residents on the evening of June 13th. I know you were very tired, and as you shared the challenges and things you went through from the Pulse tragedy, I thank you for the service you provided that weekend.

I shared some letters with you that I had received regarding the water issues we face here in the Wedgefield Development, and my deep concerns about the health issues. I have lived here since 1979, this being a time water was not even tested. There have been so many lives lost to cancer, my husband being one of them with bladder cancer in June of 2012, and exactly two months later both of my neighbors lost their mates with cancer. In the block I live in, FIVE houses have had SEVEN people succumb to cancer. And in the surrounding homes many have passed away with cancer, or have battled to still be alive. For years we have been trying to get someone to check out this area to see what can be done, is it the water, is it in the ground, and in all these years we still don't have any answers. You made a note of these concerns, and promised that you would have the state doctor check into this area and do a study on it. I sincerely hope that you will follow through with any help that you might be able to give us. I sometimes feel that this area is like another Flint, Mi. Our health is so much more important than a water company making millions of dollars and putting us at risk.

I am enclosing the letters that you read at the meeting, and I thank you again for taking your time to help in any way you can to check out this area.

Sincerely,  
Alta Deevers  
2215 Bagdad Ave.  
Orlando, Fl. 32833

June 27, 2016  
Department of Environmental Protection  
Attention: Sandra Brown  
3900 Commonwealth Boulevard M.S. 49z  
Tallahassee, Fl. 32399

Sandra Brown:

My name is Alta Deevers, and I live in the Wedgefield Development in Orange Co. Orlando, Fl. I have lived in this area since 1979, and have voiced my concerns at many meetings over the ongoing issues we have in this development. Far to many people have lost their lives to cancer, my husband being one of them in June of 2012, and exactly two months later both my neighbors lost their mates to cancer. In the FIVE houses in my block, SEVEN people have succumbed to cancer????? At the last meeting in Dec. 2012, the heated meeting once again surfaced at the PSC meeting, and I again brought up the health issues, and after that meeting Mr. Joe Kuhns with the Pluris Co. came to my home to discuss these issues with me. I am enclosing the following five letters that came out of that meeting. Mr. Nathan Hess met with us on June 13<sup>th</sup>, and he told me to send the letters to the PSC, which I did, and you can see they referred me to you, so I am now sending them on to you.

I also spoke to Dr. Sherin and voiced my concerns and the letters with him, and he said that he would get with the state doctor and have a study done on this area. It is so badly needed. Many friends have told me over the years that the DEP needs to do a study on this area to find out why we have such a high rate of cancer in this development. We do not need this to be another Flint, Mi.

Over the years I have been here the subject comes up, the water company gets busy for a short period of time until every thing gets settled down, and we go along for more years without anything being done. Indeed if we have a problem someone should check out this area to see what can be done.

Thank you for reading these letters, and taking your time to listen to a very concerned member of this community.

Sincerely:  
Alta Deevers  
2215 Bagdad Ave.  
Orlando, Fl. 32833

Orange County Health Department  
Environmental Health Program  
1001 Executive Center Drive, Suite 200  
Orlando, Fl. 32803  
June 27, 2016

Dear David Overfield:

I spoke with you back in May when testing was done in the homes beside me, mine was also to be tested but it did not get put on the list. In my conversation with you, I voiced my concerns about the health issues we face in this development. I have lived here since 1979 and the water was not even tested until in the 1990's, so it is hard telling what we have put into our bodies.

In Dec. 2012 at the PSC meeting I spoke about all the lives that have been lost to cancer, my husband being one of them in June, 2012, to bladder cancer. And two months later my two neighbors lost their mates to cancer also. In the FIVE houses in my block, SEVEN people have succumbed to cancer. After that meeting Mr. Joe Kuhns came to my home to discuss these issues with me, and I am enclosing the letters that followed after that meeting. Then like always after these heated meetings, Pluris does a little bit to appease us, and after things get settled down, we wait for another five or more years before the issue comes up again and they have put millions more in their pockets.

I have many friends that have told me the DEP needs to look into this development and find out why we have so much cancer in the area. I spoke with Dr. Sherin on June 13<sup>th</sup> meeting and he made a note that he would have the state doctor check on this. Also at that meeting I spoke with Nathan Hess, and I showed him the letters, and he told me to send them to the PSC, the PSC in turn sent me a letter and told me to address these issues with the DEP and you.

I do not feel that anyone has really taken this matter seriously, it is election time now, and Mr. Ted Edwards is finally doing a little bit, but then again after all is said and done, things will remain the same, and that is the sad part that more lives will be compromised. We truly need to know if there is a real problem, and what can we do about it. We do not need another Flint, Mi., although I feel we have been like that over all these years.

Thank you for listening to a very concerned widow, and hoping there will not be many more.

Sincerely:  
Alta Deevers  
2215 Bagdad Ave.  
Orlando, Fl. 32833