



Interoffice Memorandum

APPROVED BY ORANGE
COUNTY BOARD OF COUNTY
COMMISSIONERS

BCC Mtg. Date: Apr. 5, 2016

March 15, 2016

TO: Mayor Teresa Jacobs
and the Board of County Commissioners

FROM:  Carrie Woodell, Acting Manager, Procurement Division

CONTACT: Kimberly Stewart-Horan, Division Chief,
Fire Rescue Department
407-836-9119

SUBJECT: Approval of Purchase Order M-77506 Pro-Q Dispatch Call-Taking
Software and Annual Software Maintenance & Support

ACTION REQUESTED:

Approval of Purchase Order M-77506, Pro-Q Dispatch Call-Taking Software and Annual Software Maintenance & Support with Priority Dispatch Corporation in the amount of \$171,970.

PROCUREMENT:

The Pro-Q Dispatch Call-Taking Software is an all-purpose comprehensive Priority Dispatch system. The software provides two-way CAD integration and automated dispatch diagnostics. It is an extension of Fire Rescue's existing EMD (Medical Priority Dispatch) system.

FUNDING:

Funding is available in account number 1009-034-0658-6440.

APPROVALS:

The Fire Rescue Department concurs with this recommendation.

REMARKS:

Staff determined that Priority Dispatch Corporation was the only firm with the software to fully provide the services required. The EFD (Fire Priority Dispatch) system will be an extension of the existing EMD (Medical Priority Dispatch) system. This will take place in part through the existing TriTech/Tiburon CAD Multidiscipline Launcher Interface which will enable Medical or Fire ProQA software to trigger the launch of the other discipline depending on the chosen launch points. The prices offered are consistent with the prices paid by the Reedy Creek Emergency Services and Polk County for the same product.