



Interoffice Memorandum

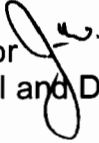
NO ACTION

BCC Mtg. Date: Feb. 16, 2016

AGENDA ITEM

February 1, 2016

TO: Mayor Teresa Jacobs
-AND-
Board of County Commissioners

FROM: Jon V. Weiss, P.E., Director 
Community, Environmental and Development
Services Department

CONTACT PERSON: **Tim Boldig, Deputy Director**
Community, Environmental & Development
Services Department
407 836-5645

SUBJECT: February 16, 2016 – Discussion Item
Development Activity Report

Over the past several years, the County has been engaged in enhancing the customer experience and streamlining the development process for land development and permitting services. With the strong recovery of the new home residential market and an improved economic outlook, it is imperative the County is able to meet customer expectations for timely and quality service delivery for permitting services. One approach used to achieve this goal has been to expand the use of technology to support staff, customers and citizens.

On February 16, 2016, staff will provide an update on development activity, permitting service delivery, and the progress of the technology initiatives used to support the land development and permitting processes. Staff will share the vision, accomplishments, and benefits of the Development Services technology program. The discussion will also cover the future direction of the program, including new services and opportunities for improved customer communication and citizen engagement.

This presentation is for informational purposes only and no action is being requested.

JVW/tb:ep