

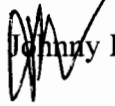


**Interoffice Memorandum**

APPROVED  
BY ORANGE COUNTY BOARD  
OF COUNTY COMMISSIONERS  
NOV 11 2014 NP/BS

October 28, 2014

TO: Mayor Teresa Jacobs  
and the Board of County Commissioners

FROM:  Johnny Richardson, Manager, Procurement Division

CONTACT: Margaret Brennan, Manager, Medical Clinic Division  
407-836-2649

SUBJECT: Approval of Contract Y15-2057, Health Care Services for the Primary  
Care Access Network (PCAN) Program

**RECOMMENDATION**

Approval of Contract Y15-2057, Health Care Services for the PCAN Program, with Victim Services Center of Orange County, Inc., in the estimated annual contract award amount of \$165,000 for a 1-year period. Further request authorization for the Procurement Division to renew the contract for one additional 1-year periods. Funding for the contract is through a donation from Orange County Health Facilities Authority.

**PURPOSE**

Provide emergency room, secondary care, and tertiary care for those patients referred to hospitals by the Orange County Medical Clinic. All emergency care will be in the hospital emergency department.

**DISCUSSION**

All services shall be provided based upon the referring Medical Director or designated physicians' order or to meet the emergency itself. The referral order shall distinguish between a referral for specific therapeutic services and a diagnostic work up. In the case of a referral for specific therapeutic services, except in emergency situations, the contractor shall make best efforts to contact the referring physician if the Hospital believes that the clinical problem is something other than what the referral order indicates.

Applicable claims will be adjudicated by the Orange County Medical Clinic bill unit and approved claims will be paid by the third-party administrator.