



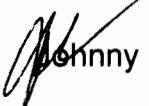
Interoffice Memorandum

July 9, 2014

APPROVED
BY ORANGE COUNTY BOARD
OF COUNTY COMMISSIONERS

JUL 29 2014 KHLB

TO: Mayor Teresa Jacobs
and the Board of County Commissioners

FROM:  Johnny Richardson, Manager, Procurement Division

CONTACT: Louis Schoolkate, County GIS Coordinator,
Fiscal and Operational Support Division
Community, Environmental and Development Services Department
407-836-5304

SUBJECT: Approval of Purchase Order M-68974 Annual Software Maintenance
and Support for the Land Development and Management System
(LDMS)

ACTION REQUESTED:

Approval of Purchase Order M-68974, Annual Software Maintenance and Support
for the Land Development and Management System (LDMS) with CSDC Systems
Inc. in the amount of \$236,282.

PROCUREMENT:

Software maintenance and support for the Community, Environmental and
Development Services' LDMS. These services include telephone support,
assistance with updates to the LDMS system integrations, troubleshooting and
resolving software problems. Also, upgraded versions of LDMS software will be
provided when they become available. The LDMS provides Community,
Environmental and Development Services, Public Works, and Utilities Departments
with a single mechanism to manage and process development applications and
building, site and underground permitting. This contract provides maintenance and
support during the period July 31, 2014 through July 30, 2015.

FUNDING:

Funding is available in account number 0001-068-3132-3192.

APPROVALS:

The Community, Environmental and Development Services Department and
Information Systems and Services Division concur with this recommendation.

REMARKS:

CSDC Systems Inc. is the only vendor authorized to provide application software
maintenance for its products. This cost of the purchase is considered reasonable
because it falls within the typical industry standard of charging 20% or less of the
software cost for maintenance and support.