

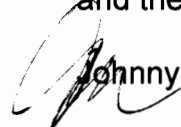


**Interoffice Memorandum**

March 31, 2014

**APPROVED**  
**BY ORANGE COUNTY BOARD**  
**OF COUNTY COMMISSIONERS**  
**MAY 13 2014 KHBS**

**TO:** Mayor Teresa Jacobs  
and the Board of County Commissioners

**FROM:**  Johnny Richardson, Manager, Procurement Division

**CONTACT:** Rafael Mena, Chief Information Officer, Information Systems and Services Division  
Phone 407-836-5200

**SUBJECT:** Approval of Purchase Order M67982, Renewal of Software Support and Annual Maintenance for the Fire Rescue 911 Dispatch System and Records Management System

**ACTION REQUESTED:**

Approval of Purchase Order M67982, Renewal of Software Support and Annual Maintenance for the Fire Rescue 911 Dispatch System and Records Management System, with Tiburon, Inc. in the amount of \$145,116.

**PROCUREMENT:**

To provide the Fire Rescue Department with 24/7 software support and annual maintenance for the Fire Rescue 911 Dispatch System and Records Management System for the period of April 1, 2014 through March 31, 2015.

**FUNDING:**

Funding is available in account number 0001-031-0506-3192.

**APPROVALS:**

The Information Systems and Services Division and the Fire Rescue Department concur with this recommendation.

**REMARKS:**

Tiburon, Inc. is the only company authorized to support and maintain their products. The amount of the procurement is considered reasonable based on an analysis of comparable procurements for surrounding counties.