

Visit Orlando

VO API Hosting Agreement v2.0

ADDENDUM

Revision 1 July 30, 2020

Revision 1.2 August 10, 2020

Contact:

Ashif Hemraj, Group Account Director
416 903 9661
ahemraj@imcba.com

Addendum

This Addendum (the “Addendum”) is effective as of July 25th, 2020 (the “Effective Date”), is entered into by and between IMC Business Architecture Inc. and Orlando/Orange County Convention & Visitors Bureau, Inc. d/b/a Visit Orlando, and modifies the VO API Hosting Agreement v2.0 dated July 25, 2019 (the “SOW”) entered into between the parties. The SOW and this Addendum are pursuant to, and made a part of and governed by, the Master Services Agreement between the parties dated April 30th, 2018 (the “Agreement”) and the terms and conditions of the Agreement are hereby incorporated by reference, as applicable, except to the extent they are varied herein.

Terms and Conditions

- The term of managed hosting services for www.visitorlando.com, tickets.visitorlando.com, and api.visitorlando.com will be extended on a month to month basis commencing on July 25, 2020.
- IMC is not responsible for the uptime of the Salesforce system or its APIs
- The client may request access to the subscription at any time. Any changes the client makes to the subscription may incur additional costs
- **Cancellation policy:** Visit Orlando may cancel the hosting services at any time without penalty by providing notice to IMC in writing at least thirty (30) days prior to agreement cancellation and be addressed to:

Val Silva, CTO
vsilva@imcba.com (CC ahemraj@imcba.com)

Fees and Payment

The following is the fee table for this Addendum. All figures are in US dollars.

Scope	Cost
Managed Hosting by IMC (Monthly) Managed hosting services provided by IMC <ul style="list-style-type: none"> - South Central USA Data Center - Private Azure Subscription - Support stack integration 	\$1545
Total USD:	\$1545 per month

Billing Schedule

IMC will bill Visit Orlando monthly. Payment is due within thirty (30) days of receipt of invoice.


Acceptance

By signing this agreement, the signatory confirms they have the ability to bind the organization and agrees to all of the terms and conditions stated herein. Please note, to the best of our ability, we have outlined all the items discussed and agreed upon. If a feature, function, design element or initiative is not explicitly stated in this document, it is considered out-of-scope and therefore not priced.

Approval to proceed:

Client: Visit Orlando
<div style="border-bottom: 1px solid black; margin-bottom: 10px;">  <small>Keith Swider (Oct 29, 2020 15:18 EDT)</small> </div> <p>As per: Keith Swider VP of Finance</p> <p>Date: Oct 29, 2020</p>

If a Purchase Order is required for invoicing, please enter the Purchase Order number here:

IMC Business Architecture Inc.
<div style="border-bottom: 1px solid black; margin-bottom: 10px;">  <small>Lana Sherman (Oct 29, 2020 15:44 EDT)</small> </div> <p>As per: Lana Sherman CFO</p> <p>Date: Oct 29, 2020</p>