



## Customer Quote

**Mimecast North America, Inc.**  
191 Spring Street  
Lexington, MA 02421

**Reference:** Q-208337  
**Prepared By:** Peter Hamscher  
**Quote Date:** May 28, 2020  
**Quote Type:** Renewal  
**Hosting Jurisdictions:**  
Email Services - United States

### THIS IS NOT AN INVOICE

**Ship To:**  
Orlando/Orange County Convention &  
Visitors Bureau, Inc.  
6277 Sea Harbor Dr Ste 400  
Orlando, Florida 32821-8043

**Bill To:**  
Orlando/Orange County Convention & Visitors Bureau, Inc.  
6277 Sea Harbor Dr Ste 400  
Orlando, Florida 32821-8043

### THIS SERVICES ORDER IS VALID UNTIL: May 7, 2020

Start Date: April 6, 2020  
End Date: April 5, 2021  
Term (Months): 12.00

Currency: USD  
Number of Payments: 12  
Payment Frequency: Monthly

Billing Schedule	Service	Qty	Monthly Unit Price	Total
Monthly	Add On - SM Lite	300	0.00	0.00
Monthly	Mimecast M2A	300	3.70	1,110.00
Monthly	Add On - Archive Power Tools	300	0.00	0.00
Monthly	LCS - Gold	1	99.99	99.99
			<b>Total</b>	<b>1,209.99</b>

\*Please note that unit amounts are pro-rated

\*Amounts do not include applicable tax, such as local, state, provincial, federal, or VAT.

### SUMMARY

Number of Payments	12
Total One-Off Fees	0.00
Recurring Payment(s)	1,209.99

Please note:

- Customer may increase the number of Permitted Users shown above or add Services at any time during the Subscription Term. However, Customer must provide Reseller or Mimecast with advance notice prior to adding additional Permitted Users to Customer's account, and additional fees may apply.
- During a Subscription Term, it is not possible for Customer to (i) reduce the number of Permitted Users shown above; (ii) downgrade any of the Services shown above; or (iii) remove any of the Services shown above. Such changes may be made effective at the start of a new Subscription Term, but only if Mimecast receives notice of such change not less than thirty days prior to the renewal date.

By signing below, Customer expressly agrees that the provision of Services described herein is subject to the existing contractual agreement between Mimecast and Customer. In addition, if this Service Order adds new Services to



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Customer's Mimecast account, then such new Services may be subject to additional terms and conditions as of the effective date of this Services Order. The additional terms and conditions, as well as the Services to which they are applicable, are listed at <http://www.mimecast.com/contracts>.

Customer may terminate any new recurring Services added in this Confirmation, at any time within thirty days of the effective date of this Confirmation. If any fees have been paid in advance, such fees will be promptly refunded. If notice of termination is not received within the thirty-day time period, then the Subscription Term for the new Services will continue unaffected. For the avoidance of doubt, the parties agree that this opt-out does not apply to existing Services, projects or other professional services.

**To accept the Services under the terms set forth herein, please sign here:**

**For and on behalf of Customer:**

**For and on behalf of Mimecast:**

Individual  
Signing:

KEITH SWIDEL

Individual  
Signing:

Victoria Romano

Job Title:

VP OF FINANCE

Job Title:

CD Sales Manager

Authorized  
Signature:

Keith Swidel

Authorized  
Signature:

DocuSigned by:

Victoria Romano

D4E33D42FFB3409...

Date Signed:

5-29-20

Date Signed:

June 2, 2020 | 08:16 EDT

### Service Descriptions

Service Name	Description
Add On - SM Lite	A user-friendly secure channel for sending and receiving sensitive email via email. This is not available for sales to new customers
Mimecast M2A	Targeted Threat Protection (URL, attachment and impersonation), base level and Compliance Security. Email Continuity and 99 year archive.
Add On - Archive Power Tools	Replicate individual and shared mailbox folders and calendars into the Mimecast Archive
LCS - Gold	Local Business Hours Online Support, 24x7x365 Telephone Support, Prioritized Telephone Support for P1 critical issues, unlimited access to Mimecast online Community & knowledge base, service monitoring, alerting and reporting, Named Customer Success Manager, annual service review